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2/1/2026

PRIVACY POLICY

DUNAMIS DOCUMENTARY FOUNDATION NPC

Reg. No: 2024/528692/08

Website: www.dunamisfoundation.tv

Email: info@dunamisfoundation.tv

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DUNAMIS DOCUMENTARY PRIVACY POLICY

Dunamis Documentary Foundation NPC (hereinafter referred to as "Dunamis") operates several websites, including www.dunamisfoundation.tv. Dunamis respects your privacy and is committed to protecting any personal information collected while operating its websites. This Privacy Policy outlines how your data is collected, processed, and used by Dunamis.

1. INTRODUCTION AND CONSENT

- 1.1. Dunamis Documentary Foundation NPC ("Dunamis", "we", "our", "us") respects your privacy and is committed to protecting your personal information in accordance with the Protection of Personal Information Act 4 of 2013 (POPIA) (South Africa), the General Data Protection Regulation (EU) 2016/679 (GDPR) where applicable, and any other relevant international data protection laws.
- 1.2. This Privacy Policy explains how we collect, process, store, share, and protect your personal information when you access or use www.dunamismedia.tv, www.dunamisfoundation.tv, and any related websites, platforms, or digital services operated by Dunamis.
- 1.3. By providing your personal information to Dunamis, you expressly consent to the processing of your personal data in accordance with this Privacy Policy. If you do not agree to these terms, or if you are unable to enter into a legally binding agreement, you must refrain from using our websites and services.
- 1.4. You may withdraw your consent at any time. Where you have created an account, you may delete it by logging into your profile and selecting Settings > Account > Delete Account. If personal information has been provided outside of your account, you may withdraw consent by contacting our Data Protection Officer at info@dunamisfoundation.tv. Please note that withdrawing consent may limit or

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prevent us from providing certain services. This does not affect your right to lodge a complaint with a competent supervisory authority where applicable.

2. DATA CONTROLLER & INFORMATION OFFICER

- 2.1. Dunamis Documentary Foundation NPC, established in the Republic of South Africa, is the responsible party and data controller for the collection and processing of personal information under applicable data protection laws, including POPIA and, where applicable, GDPR. Where required, Dunamis is registered with the Information Regulator of South Africa in accordance with POPIA.
- 2.2. For all privacy-related matters, including the exercise of data subject rights, enquiries, or complaints, you may contact the Information Officer / Data Protection Officer at:
- 2.3. Email: info@dunamisfoundation.tv

3. LAWFUL BASIS FOR PROCESSING

- 3.1. We process personal information based on one or more of the following lawful grounds:
 - 3.1.1. Consent – Where you have given explicit consent.
 - 3.1.2. Contractual Necessity – To provide services you request.
 - 3.1.3. Legal Obligation – To comply with laws or regulatory requirements.
 - 3.1.4. Legitimate Interest – To improve, protect, and manage our foundation and services.
 - 3.1.5. Public Interest – Where processing relates to documentary, educational, or charitable activities.

Where consent is required, you may withdraw it at any time.

4. SCOPE OF APPLICATION

- 4.1. This Privacy Policy applies to all personal information collected and processed by Dunamis Documentary Foundation NPC through its websites and related digital platforms, including visitors to our websites, donors, subscribers, content contributors, documentary participants, and other service users.
- 4.2. This Policy applies exclusively to services provided by Dunamis and does not extend to third-party services, external platforms, or websites that may be linked to or accessible from our websites. Dunamis is not responsible for the privacy practices or content of such third-party sites.

5. PERSONAL INFORMATION WE COLLECT AND PURPOSE OF PROCESSING

Dunamis Documentary Foundation NPC collects both non-personal and personal information to operate, secure, and improve its websites and services.

5.1. Non-Personal Information

- 5.1.1. We may automatically collect certain non-identifiable technical information when you access our websites, including browser type, device

type, IP address, language preference, referring website, and the date and time of access.

- 5.1.2. This information is used for website analytics, trend analysis, security monitoring, fraud prevention, system administration, performance optimisation, and enhancement of user experience. Aggregated or anonymised information may be shared publicly or with third parties for statistical or analytical purposes, provided that no individual can be identified.

5.2. **Personal Information**

We collect personal information where necessary for specific, legitimate, and lawful purposes, including the following categories:

5.2.1. **Account Registration:**

5.2.1.1. When you create an account, we may collect your name, username, email address, IP address, and password (stored in encrypted form) for identification, authentication, and account security.

5.2.2. **Donations and Financial Transactions:**

5.2.2.1. To process donations and related transactions, we may collect your full name, contact details, donation amount, billing information, and payment confirmation data.

5.2.2.2. Dunamis does not store full credit or debit card numbers. All payments are processed securely through PCI-DSS compliant third-party payment service providers. Relevant donation information may, where necessary, be shared with beneficiary organisations for record-keeping and compliance purposes.

5.2.3. **Documentary and Media Participation:**

5.2.3.1. Where you submit stories, appear in media productions, provide testimonials, or upload photographs or video content, we may collect identity information, biographical details, media content, and signed consent or release forms.

5.2.3.2. Such information may be publicly published, broadcast, or distributed in accordance with the terms of the signed media release or participation agreement.

5.2.4. **Communications and Support:**

5.2.4.1. We may process personal information contained in email correspondence, feedback submissions, support enquiries, and other communications to respond to requests, aid, and improve our services.

5.2.5. **Legal and Regulatory Compliance:**

5.2.5.1. We may collect and process personal information required to comply with applicable laws and regulatory obligations, including tax regulations, anti-money laundering requirements, and mandatory regulatory reporting.

Dunamis does not sell or rent personal information to third parties. Personal information will only be processed for the purposes described above or for compatible purposes, and

where required by law, additional consent will be obtained before processing for any new purpose.

6. USER RIGHTS

- 6.1. Subject to applicable data protection laws, including POPIA and, where applicable, GDPR, you have the right to:
 - 6.1.1. Request access to and obtain a copy of your personal information.
 - 6.1.2. Request correction of inaccurate, incomplete, or outdated personal information.
 - 6.1.3. Request deletion of your personal information, unless retention is required by law or for legitimate business purposes.
 - 6.1.4. Restrict or object to the processing of your personal information where legally permissible.
 - 6.1.5. Request data portability, where applicable.

7. INFORMATION, PURPOSE, SECURITY, DISCLOSURE AND RETENTION

- 7.1. Dunamis Documentary Foundation NPC processes personal information lawfully, transparently, and for specific and legitimate purposes, including administering and managing donations, delivering services and operating digital platforms, communicating updates and service-related notices, producing and distributing documentary and media content where consent has been obtained, complying with legal and regulatory obligations, improving platform functionality and user experience, and preventing fraud, abuse, and security threats. Processing is based on consent, contractual necessity, legal obligation, legitimate interests, or other lawful grounds permitted under applicable data protection laws, including POPIA and, where applicable, GDPR. Dunamis does not sell or rent personal information.
- 7.2. Dunamis does not knowingly collect personal information from children under the age of 18 without verified consent from a parent or legal guardian. Where documentary or media activities involve minors, prior written guardian consent is required, enhanced safeguards are implemented, and sensitive information is handled with heightened protection in accordance with applicable law.
- 7.3. Personal information may be shared only where necessary with trusted third parties such as payment processors, IT hosting and infrastructure providers, auditors, accountants, legal advisors, regulatory authorities, law enforcement agencies, and documentary production or distribution partners where appropriate consent has been obtained. All third-party service providers are contractually required to implement appropriate technical and organisational safeguards and to process personal information in compliance with applicable data protection legislation.
- 7.4. Personal information may be stored or processed in South Africa, Ireland, The Netherlands, or other jurisdictions in which Dunamis or its service providers operate. Where cross-border transfers occur, Dunamis ensures that appropriate legal safeguards are implemented, including GDPR-compliant transfer mechanisms, Standard Contractual Clauses where applicable, POPIA-compliant cross-border protections, or equivalent contractual measures that ensure an adequate level of data protection.

- 7.5. Personal information is retained only for as long as necessary to fulfil the purposes for which it was collected or as required by law. This may include retaining donation records for up to seven (7) years for tax compliance, maintaining account information until deletion subject to statutory obligations, retaining documentary participation releases and published media content indefinitely where justified by public interest or contractual rights, maintaining marketing consent records until withdrawal, and retaining financial transaction data as required by applicable law. When personal information is no longer required, it is securely deleted, destroyed, or anonymised.
- 7.6. Dunamis implements appropriate technical and organisational measures to protect personal information against unauthorised access, loss, misuse, alteration, or destruction. User data is stored on secure servers located in Ireland, and payment data is processed by PCI-DSS compliant providers. Access to personal information is restricted to authorised personnel who require such access to perform their duties, and staff are trained to uphold data protection standards. Users are responsible for providing accurate and up-to-date information, notifying Dunamis of changes to their contact details, and ensuring that any third-party personal information shared with Dunamis has been provided with the necessary consent or lawful authority.

8. SECURITY MEASURES AND DATA BREACH PROCEDURES

- 8.1. Dunamis Documentary Foundation NPC implements appropriate technical and organisational safeguards to protect personal information against unauthorised access, loss, misuse, alteration, disclosure, or destruction. These measures include data encryption where appropriate, strict access control restrictions, secure hosting environments, regular security assessments and vulnerability testing, and binding confidentiality obligations imposed on staff and authorised contractors. Access to personal information is limited strictly to authorised personnel who require such access to perform their duties and who are trained to comply with applicable data protection standards.
- 8.2. In the event of a suspected or confirmed data breach, Dunamis will promptly investigate the incident, take immediate steps to contain and mitigate any potential harm, and assess the risk to affected individuals. Where required by applicable law, affected data subjects will be notified without undue delay, and the Information Regulator of South Africa and/or the relevant European supervisory authority will be informed within the prescribed timeframes, including within seventy-two (72) hours where GDPR applies. Appropriate remedial and corrective measures will be implemented to prevent recurrence and to strengthen data protection controls.

9. NEWSLETTERS, COMMUNICATIONS AND COOKIES

- 9.1. Dunamis Documentary Foundation NPC may send periodic communications to users, including updates about its services, activities, campaigns, and related initiatives. Users may opt out of receiving non-administrative or marketing communications at any time through their account settings or by using the

unsubscribe mechanism provided in such communications. However, administrative communications that are necessary for the operation of accounts, security notifications, service updates, transaction confirmations, or legal compliance purposes cannot be opted out of while maintaining an active account.

- 9.2. Dunamis uses cookies and similar technologies to enhance website functionality, improve user experience, analyse website usage, and support security measures. Users may manage or disable cookies through their browser settings; however, disabling cookies may affect the availability or functionality of certain features of the website.

10. POLICY CHANGES

- 10.1. Dunamis Documentary Foundation NPC may update or amend this Privacy Policy from time to time to reflect changes in applicable laws, regulatory requirements, operational practices, or service offerings. Any updates will be published on our websites with an updated effective date.
- 10.2. Where changes are material or significantly affect your rights or the way your personal information is processed, we will take reasonable steps to notify you and, where required by law, obtain your consent upon your next visit or interaction with our platforms. Your continued use of the websites and services following the publication of non-material updates constitutes acceptance of such changes.

11. CONTACT

- 11.1. For any questions, concerns, or requests relating to this Privacy Policy or the processing of your personal information, you may contact the Data Protection Officer at info@dunamisfoundation.tv or submit an enquiry through the “
- 11.2. **Contact Us** form available on our website.